

Other support

North Worcestershire Basement Projects

- Based in Bromsgrove Town Centre, supporting people with food parcels, homelessness & family fallout. For young people aged 16 - 25yrs & families. **Tel: 01527 832993**

St Basils - Work together with young people aged 16 - 25yrs who are homeless or at risk of homelessness.

Bromsgrove Tel: 01527 572050

StreetLink - Website, mobile app & phone service for England & Wales, enabling people to send an alert when they see someone sleeping rough.

www.streetlink.org.uk

Tel: 0300 500 0914

Too Good to Go App - Mobile app that connects customers to restaurants & stores locally that have unsold food surplus which customers can buy at discounted prices.

Healthy Start Scheme - If you are more than 10 weeks pregnant or have a child under 4, you may be entitled to get help to buy healthy food & milk if you are receiving a qualifying benefit. You can apply online for the NHS Healthy Start card.

www.healthystart.nhs.uk

Tel: 0300 330 7010

Childcare Funding - You may be entitled to support with your childcare costs. To find out more visit:

www.worcestershire.gov.uk/

freechildcare

If you are having difficulty applying, please contact Pear Tree Family Hub in Bromsgrove. **Tel: 01527 835775**

Free School Meals - You may be eligible for free school meals if your child attends a state school & you are receiving a qualifying benefit.

Search for 'free school meals' on

www.worcestershire.gov.uk

Tel: 01905 845280

Stop Loan Sharks - Investigate & prosecute illegal money lenders & provides support for borrowers.

www.stoploansharks.co.uk

reportaloanshark@stoploansharks.co.uk

Tel: 0300 555 2222

Citizens Advice - Information & support on scams. If you think someone might be trying to scam you, it is important to act straight away.

Contact the Citizens Advice consumer service. Search for 'scams' on

www.citizensadvice.org.uk

Tel: 0808 223 1133

Age UK BRWF - Free information, advice & support (including help with benefits) for the over fifties.

www.ageuk.org.uk/brwf

Tel: 01527 570490

Here2help - Offers support to residents of all ages allowing them to access information, tools, guides & local support. **www.worcestershire.gov.uk/here2help**

Libraries - Your local library can provide signposting & referral along with internet/wifi access.

www.worcestershire.gov.uk/libraries

Tel: 01905 822722

Need this information in another language/format? Call 01527 548284 or email equalities@bromsgroveandredditch.gov.uk

Financial Support in Bromsgrove

How can we help you?



Starting Well Bromsgrove
EVERY CONTACT SHAPES A LIFE



Three steps to financial support.

Provided by:

NHS
Herefordshire and Worcestershire Health and Care
NHS Trust

In partnership with:



www.redditchbc.gov.uk

Sure Start Children's Centres
Worcestershire

Delivered on behalf of
worcestershire
county council

Bromsgrove
District Council
www.bromsgrove.gov.uk

Step 1: What is the problem?

Follow corresponding numbers for further information.

I suddenly have no money!

- Lost job or reduced hours (1) (2)
- Money stopped (1) (2)
- Facing Homelessness (1) (2) (4)
- Unexpected expense (1) (4)
- Disaster (e.g. flood or fire) (4)
- Relationship breakdown (2) (4)
- Sanctioned (4)

My money does not stretch far enough!

- Deciding between food, fuel, & mobile credit (4)
- Low income (2) (4)
- Zero hours contract (1)
- Statutory Sick Pay too low (1)
- Facing redundancy (1) (2)
- Not sure if eligible for support (1)
- Change of circumstance (1) (2) (3) (4)

I have debt!

- Rent or Council Tax (1)
- Gas & electricity (1)
- Payday loans (3)
- Owe friends or family (3)
- Benefit repayments (1)

I am waiting on a benefit payment or advance!

- New claim for benefit (1)
- Payment delayed (1)
- Waiting for decision (1)

Step 2 - What are your options?

1) Council support schemes

It's often difficult to know what benefits you're entitled to. You could be entitled to Housing Benefit, Council Tax Support & Discretionary Housing Payment from the council. This will depend on your current circumstances. You may also be eligible for a Council Tax Discretionary Hardship Payment, Crisis Grant, or Community Support Grant Payment.

www.bromsgrove.gov.uk/costofliving

www.bromsgrove.gov.uk/benefits Tel: 01527 881213

2) Charities/foodbanks

There are several charities in Worcestershire that support people with food, clothing & white goods. There are also charities to help with mental health & wellbeing. Foodbanks are non-profit-making organisations that provide food to people in crisis that do not have money to buy food.

3) Debt advice

It is easy to feel overwhelmed if you know you are struggling financially. There are lots of borrowing websites available, but you must be careful & make sure short-term loans do not cause you more money problems in the long run.

4) Household advice

Each council in Worcestershire offers a housing options service which provides specialist housing advice. The service is accessible to anyone requiring housing advice, experiencing homelessness, or threatened with homelessness. This includes private rented tenants, housing association tenants, first time buyers, council tenants & owner occupiers.

www.bromsgrove.gov.uk/my-home

Step 3 - Where can you find help?

Citizens Advice Bromsgrove & Redditch - Offers a free, confidential, independent & impartial service that provides information & support for all advice areas. High level debt advice & support accredited by F.C.A. Can provide free specialist advice for all types of debt & is accredited to find the most appropriate solutions. www.cabr.org.uk Tel: 0808 278 7890

Bromsgrove District Council - See 'Council support schemes' at the top of this page.

Benefits Advice Service - Find out what benefits you are entitled to, how to claim them, when you qualify, & what to do if things go wrong.

Search for 'benefits' on www.moneyhelper.org.uk Tel: 0800 011 3797

Catshill Baptist Foodbank - Contact directly. Monday to Friday, 10am to 4pm.

Tel: 07754 567800 Monday to Wednesday or 07542 102649 Thursday &

Friday. Or email foodbank@catshillbaptist.org.uk

www.catshillbaptist.org.uk/cbc-foodbank-2/

NewStarts - This is an amazing organisation that can provide support with emergency food, debt & budgeting advice, school uniforms, furniture, & essentials. **Call Pear Tree Family Hub if you need connecting to the foodbank on 01527 835775.** You can also get connected by contacting CAB, BDHT,

Health Visiting Team or Bromsgrove District Council. <https://newstarts.org.uk>

Tel: 01527 882410

CABR Specialist Advisors - Provide advice, free of charge, to people who live & work in the Bromsgrove & Redditch areas. This advice covers a wide variety of issues including, benefits, debt, housing, employment, family, discrimination, consumer issues & many more. www.cabr.org.uk Tel: 0808 278 7890

Step Change Debt Charity - Offers free debt advice that is based on a comprehensive assessment of your situation. Help & support is given for however long it is needed. www.stepchange.org Tel: 0800 138 1111

NewStarts Money Mentors - Money mentors are here to help you every Wednesday morning, from 10am - 12noon at 4 Arden Road, B45 0JA.

Helping you to act on your debts/bills, budgeting & finance.

<https://newstarts.org.uk/money-mentors-at-no-4>

Tel: 01527 882410 or 0121 679 2072

Act on Energy - Do you need help with energy bills, boiler repairs/replacements or related advice? (Criteria does apply) To check if you are eligible or get in touch with them, please visit <https://actonenergy.org.uk> Tel: 0800 988 2881

BDHT - Assistance with financial & housing related support. You may also be eligible for support towards energy costs & essential items through various government funded schemes & we can offer support to prevent homelessness. We also deliver our Job Club, plus upskilling & learning opportunities at the pod. www.bdht.co.uk Tel: 0800 085 0160.

Facing Homelessness? - The Basement Project, Bromsgrove - For people under 25. They also offer support with food parcels. Located in Hanover House on Hanover Street, B61 7JH. Tel: 01527 832993